Error message and solution of error code

———;

EXP_ERROR_LOAD_DRIVER

[30011]

ErrorString = load driven file failed

Solution[0] = check the setup program is complete

Solution[1] = uninstall software, re install

———;

EXP_ERROR_GET_FUNCTION

[30012]

ErrorString = from the driver file into the functional interface failed

Solution[0] = check the setup program is complete

Solution[1] = uninstall software, re install

———;

EXP_ERROR_GET_API_FACE

[30013]

ErrorString = extraction function vector table failed

Solution[0] = check the setup program is complete

Solution[1] = uninstall software, re install

———;

EXP_ERROR_INIT_DEVICE

[30014]

ErrorString = failed to initialize the printer

Solution[0] = check whether the printing device is on the

Solution[1] = check whether the USB connection between the host computer and the printer is normal.

Solution[2] = check whether the print device is normal

———;

EXP_ERROR_FREE_DEVICE

[30015]

ErrorString = release drive exception

Solution[0] = check if the printer is connected to normal

———;

EXP_ERROR_USB_LOW_MODE

[30016]

ErrorString = USB low speed transmission state alarm

Solution[0] = check if the USB connection is normal

Solution[1] = restart hardware

;———

; EXP_ERROR_USB_GET_STATUS

[30017]

Failed to get the printer status ErrorString = USB communication

Solution [0] = check whether the printer is connected properly

Solution [1] = to restart the software

Solution [2] = restart the hardware

; --

; EXP_ERROR_INIT_PRINTER

[30018]

ErrorString = initialize printer anomalies

Solution [0] = check whether the printer is connected properly

Solution [1] = to restart the software

Solution [2] = restart the hardware

; --

; EXP_ERROR_MOTOR_REPOSITION

[30019]

ErrorString = reset motion abnormalities

Solution [0] = check whether the motor module is normal

Solution [1] = check whether the printer is connected properly

Solution [2] = to restart the software

; --

; EXP_ERROR_MOTOR_STOP_MOVE

[30020]

ErrorString = stop motion abnormalities

Solution [0] = check whether the motor module is normal

Solution [1] = check whether the printer is connected properly

Solution [2] = to restart the software

; --

; EXP_ERROR_MOTOR_WAIT_STOP

[30021]

Timeout ErrorString = waiting to stop movement

Solution [0] = check whether the motor module is normal

Solution [1] = check whether the printer is connected properly

Solution [2] = to restart the software

; --

; EXP_ERROR_MOTOR_GET_POSITION

[30022]

ErrorString = to get the car position error

Solution [0] = check whether the printer is connected properly

Solution [1] = to restart the software

; --

; EXP_ERROR_MOTOR_GET_STATUS

[30023]

ErrorString = get motion abnormalities

Solution [0] = check whether the printer is connected properly

Solution [1] = to restart the software

; --

; EXP_ERROR_MOTOR_START_RUN

[30024]

Abnormal movement ErrorString = start specified way

Solution [0] = check matching configuration file

Solution [1] = check whether the printer is connected properly

Solution [2] = to restart the software

; --

; EXP_ERROR_MOTOR_RUNING

[30025]

ErrorString = motor sports, unable to do the next movement

Solution [0] = check matching configuration file

Solution [1] = check whether the printer is connected properly

Solution [2] = to restart the software

;--

; EXP_ERROR_SET_MICRO_STATUS

[30026]

ErrorString = sets micro injection status error

Solution [0] = check matching configuration file

Solution [1] = check whether the printer is connected properly

Solution [2] = to restart the software

; --

; EXP_ERROR_GET_MICRO_STATUS

[30027]

ErrorString = get micro spray state error

Solution [0] = check matching configuration file

Solution [1] = check whether the printer is connected properly

Solution [2] = to restart the software

; --

; EXP_ERROR_PRINT_THREAD_EXCEPTION

[30028]

ErrorString = print thread exception error

Solution [0] = check matching configuration file

Solution [1] = check whether the printer is connected properly

Solution [2] = to restart the software

Solution [3] = restart the hardware

; --

; EXP_ERROR_DATA_PROCESS_THREAD_EXCEPTION

[30029]

ErrorString = data processing threads exception error

Solution [0] = check matching configuration file

Solution [1] = check whether the printer is connected properly

Solution [2] = to restart the software

; --;

EXP_ERROR_DATA_COMBINATION

[30031]

ErrorString = mixed data error

Solution [0] = check matching configuration file

Solution [1] = to restart the software

Solution [2] = restart the hardware

; --

; EXP_ERROR_COPY_DATA_HEAD_CACHE

[30032]

ErrorString = copy data to the nozzle buffer error

Solution [0] = check matching configuration file

Solution [1] = to restart the software

Solution [2] = restart the hardware

; --

; EXP_ERROR_MOVE_LEN_OUT

[30033]

ErrorString = movement distance beyond the scope of errors

Solution [0] = set the movement distance a little bit small

Solution [1] = check matching configuration file

Solution [2] = to restart the software and hardware version of the match

Solution [3] = restart the hardware

; --

; EXP_ERROR_INIT_PRINT_PARAM

[30034]

ErrorString = initialization print parameter error

Solution [0] = check match ini configuration file

Solution [1] = check software set parameters in the normal range

Solution [2] = to restart the software

; --

; EXP_ERROR_MAINBOARD_FIBER_RECIVERS_EXCEPTION

[30035]

Fiber optic receive abnormal ErrorString = mainboard

Solution [0] = confirmed the mainboard has good optical fiber interface

Solution [1] = restart the hardware

; --

; EXP_ERROR_HEADBOARD_FIBER_RECIVERS_EXCEPTION

[30036]

Spray ErrorString = floors of optical fiber receiving anomalies

Spray Solution [0] = confirmed plate has good optical fiber interface

Solution [1] = restart the hardware

; --

; EXP_ERROR_HEADBOARD_ORIGIN_LIMIT_SWITCH_IS_TRIGGERED

[30037]

ErrorString = the floors of spray origin limit signal is triggered

Solution [0] = check origin, which is connected with the floors of spray limit switch is normal

Solution [1] = restart the hardware

; --

; EXP_ERROR_MAINBOARD_ORIGIN_LIMIT_SWITCH_IS_TRIGGERED

[30038]

Origin ErrorString = mainboard limit signal is triggered

Solution [0] = check connected to the motherboard origin limit switch is normal

Solution [1] = restart the hardware

; --

; EXP_ERROR_HEADBOARD_END_LIMIT_SWITCH_IS_TRIGGERED

[30039]

Spray ErrorString = end plate spacing is triggered

Spray Solution [0] = inspection with plate connection the end of the limit switch is normal

Solution [1] = restart the hardware

; --

; EXP_ERROR_MAINBOARD_END_LIMIT_SWITCH_IS_TRIGGERED

[30040]

ErrorString = the mainboard limit signal is triggered

Solution [0] = the end of the inspection with the mainboard connection limit switch is normal

Solution [1] = restart the hardware

; --

; EXP_ERROR_LACK_OF_DATA_BETWEEN_ONE_PASS_PRINTTING

[30041]

ErrorString = lack of data happens to print on the way

Solution [0] = check print PRN file is normal

Solution [1] = check the board if the light is normal

Solution [2] = to restart the software

Solution [3] = restart the hardware

; --

; EXP_ERROR_WRITE_DATA_TO_CARD

[30042]

ErrorString = error writing data to the board

Solution [0] = check whether the printer is connected properly

Solution [1] = check the board if the light is normal

Solution [2] = to restart the software

Solution [3] = restart the hardware

; --

; EXP_ERROR_DATA_COMBIN_NOT_SUPPORT

[30043]

ErrorString = do not support the specified data combinations

Solution [0] = temporarily does not support the current setting of the nozzle set number

Solution [1] = nozzle set in the configuration file is reset value

; --

; EXP_ERROR_PRINT_PASS_DATA_COUNTS

[30044]

ErrorString = print 1 pass data, spit out the number of data accumulated error

Solution [0] = check grating

Solution [1] = check the USB interface

Solution [2] = to restart the machine and software

; --

; EXP_ERROR_PRN_COLORS

[30045]

ErrorString = print file color channel number greater than the current actual can print the number of color channel

Solution [0] = check whether the color channel PRN number and the current actual output to match the color channel number

; --

; EXP_ERROR_PRN_DOT_BITS

[30046]

ErrorString = current PRN ink digits and ink figures do not conform to the current nozzle

Solution [0] = check current PRN ink digits and ink digits is in line with the current nozzle

; --

; EXP_ERROR_FILE_READ_PASS

[30047]

ErrorString = read a PASS data error

Solution [0] = please contact the software provider

; --

; EXP_ERROR_MACHINE_TYPE_EXCEPTION

[30048]

ErrorString = type is not correct

Solution [0] = please select the correct configuration file

; --

; EXP_ERROR_MB_OPTICAL_EXCEPTION

[30049]

ErrorString = motherboard abnormal optical fiber module

Solution [0] = please contact the software provider

; --

; EXP_ERROR_HB_OPTICAL_EXCEPTION

[30050]

The floors of ErrorString = spray are abnormal optical fiber module

Solution [0] = please contact the software provider

; --

; EXP_ERROR_PRINT_CAR_OVERCOME_FIRESTART

[30051]

ErrorString = the car position has crossed the print starting position

Solution [0] = please follow change X motor drives

; --

; EXP_ERROR_YDPILESS

[30052]

YDPI ErrorString = current graphics is too small

Solution [0] = please RIP graphics again

; --

; EXP_ERROR_XSPEEDMORE

[30053]

ErrorString = the current car too fast

Solution [0] = please slows the car

; --

; EXP_ERROR_CTRLPANNEL_UNCONNECTED

[30054]

Connection exception ErrorString = control panel

Solution [0] = check wiring between control panel and main board is correct

After Solution [1] = correct connection, need to restart the software

; --

; EXP_ERROR_TESTPAPER_EXCEPTION

[30055]

ErrorString = anomaly appeared in the process of test paper

Solution [0] = check test paper sensor connection is normal

Solution of paper [1] = change test sensors

; --

; EXP_ERROR_MAILSOLT_CREATE_FAILED

[30056]

ErrorString = and abnormal Rip software is communication

Solution [0] = restart the Rip software and PrintExp

; --

; EXP_ERROR_DONGLE_NOT_DETECTED

[30057]

ErrorString = no detected encryption dog

Solution [0] = please manufacturers to provide encryption dog is inserted into the computer USB interface

; --

; EXP_ERROR_DONGLE_NOT_DETECTED_AT_PRINTTING

[30058]

ErrorString = printing process, detect the encryption dog was uprooted, to avoid unexpected error occurred, please insert, continue to print

Solution [0] = please insert again good encryption dog, turn off the error message dialog box, click continue to print button

; --;

EXP_ERROR_PRINTER_NOT_READY

[30059]

ErrorString = print not ready

Solution [0] = please try to reset, and then print again. If the problem persists, please restart the software.

; --

; EXP_ERROR_DOUBLE_YMOTO_DIFFERENCE

[30060]

ErrorString = double Y motor serious deviation were forced to stop

Solution [0] = to restart the machine

; --

; EXP_ERROR_FIBER_CONNECTION

[30061]

Abnormal ErrorString = fiber optic communications

Solution [0] = to restart the machine, if the problem persists, please change the fiber

; --

; EXP_ERROR_FIND_CLEAN_PARAM

[30062]

Cleaning parameters ErrorString = can't find a match

Solution [0] = please install the software

; --

; EXP_ERROR_PARAM_EXCEPTION

[30063]

ErrorString = exceptions, printing software parameters have reset into the latest printing parameters

Solution [0] = anomalies before printing parameters, a reset to the latest available print parameter. Without processing

; --

; EXP_ERROR_NOT_FOUND_BACKUP_PARAM

[30064]

ErrorString = find backup print parameters

Solution [0] = please reinstall the software

; --

; EXP_ERROR_WAVE_SET_ERROR

[30066]

ErrorString = print waveform parameter setting error

Solution [0] = please restart the software or contact suppliers

;———

; EXP_ERROR_FUCTION_IN_PARAM

[30120]

ErrorString = function input parameter error

Solution [0] = check matching configuration file

Solution [1] = to restart the software

; --

; EXP_ERROR_PRINT_LENGTH

[30121]

ErrorString = print length error

Solution [0] = the white edge set a little bit small

Solution [1] = set smaller image size

; --

; EXP_ERROR_ALLOC_MEMORY

[30122]

ErrorString = allocates memory error

Solution [0] = check to print PRN file is normal

Solution [1] = check matching configuration file

; --

; EXP_ERROR_OPEN_PRN_HEAD

[30123]

ErrorString = file not found or error

Solution [0] = check to print PRN file is normal

Solution [1] = check matching configuration file

; --

EXP_ERROR_PRINT_Y_LENGTH

[30124]

To print images or ErrorString = length is beyond the scope width

Solution [0] = check output image print length

; --

EXP_ERROR_PHOTO_TO_OUT

[30125]

ErrorString = printing paper beyond boundaries

Solution [0] = check output image print width

; --

EXP_ERROR_PAPER_OUT

[30126]

ErrorString = paper not detected

Solution [0] = check whether the printer is lack of paper, to paper, please

; --

; PASS_ERROR_MAINBOARD_FIBER_RECIVERS_EXCEPTION

[33001]

Fiber optic receive abnormal ErrorString = mainboard

Solution [0] =

; --

; PASS_ERROR_HEADBOARD_FIBER_RECIVERS_EXCEPTION

[33002]

Spray ErrorString = floors of optical fiber receiving anomalies

Solution [0] =

; --

; PASS_ERROR_LACK_OF_DATA_BETWEEN_ONE_PASS_PRINTTING

[33003]

ErrorString = lack of data happens to print on the way

Solution [0] =

; --

; PASS_ERROR_HEADBOARD_LEFT_LIMIT_SWITCH_IS_TRIGGERED

[33004]

ErrorString = the floors of spray origin limit signal is triggered

Solution [0] =

; --

; PASS_ERROR_MAINBOARD_LEFT_LIMIT_SWITCH_IS_TRIGGERED

[33005]

Origin ErrorString = mainboard limit signal is triggered

Solution [0] =

; --

; PASS_ERROR_HEADBOARD_RIGHT_LIMIT_SWITCH_IS_TRIGGERED

[33006]

Spray ErrorString = end plate spacing is triggered

Solution [0] =

; --;

PASS_ERROR_MAINBOARD_RIGHT_LIMIT_SWITCH_IS_TRIGGERED

[33007]

ErrorString = the mainboard limit signal is triggered

Solution [0] =; PASS_ERROR_HEADBOARD_EMITTING_IS_NOT_ENOUGH

[33008]

ErrorString = 1 pass abnormal data printing

Solution [0] =

; --

; EXP_ERROR_SYSTEM

[39000]

ErrorString = illegal access memory or abnormal process

Solution [0] = check matching configuration file

Solution [1] = check whether the printer is connected properly

Solution [2] = to restart the software

Solution [3] = restart the hardware